



Teacher/Parent/Student Expectations

What you can expect from us-

- Teacher's with advanced qualifications and experience in relevant genres.
- Teachers and Assistants with enhanced DBS checks.
- A caring, nurturing environment for all students the moment they step into class.
- Plenty of opportunities for students, including local performances, Shows, Competitions, Pantomimes and ISTD Exams.
- Open door policy, we are always available to talk through any special requirements for children with additional needs, or who may be struggling during lessons for any reason.
- Reply to emails and texts within an appropriate time frame and confidentially.
- Monitor progress of students, give individual feedback and ways to improve and reach their goals.

What We Expect From You

Arrival and Collection-

- Please wait in the hallway to be invited into the studio by the teacher before the start of your class, there may be other classes taking place or if it is the first class of the day this is the set up period for the teacher.
- Students will be released by the teacher to parents at pick up, if for any reason someone else is collecting your child please let the teacher know before hand. If a parent is late picking up students will wait in the hall with the teacher.

Uniform-

- We maintain high standards of uniform throughout the school. Wearing the correct uniform for classes promotes discipline, creates a team spirit and ensures teachers can correct technique.
- Your teacher will notify you of the uniform requirements for your Childs class.
- Please ensure all uniform is labelled.

Hair-

- Hair should be tied up and out of the students face for all classes. We ask that From Primary Ballet hair is worn in a Ballet bun.

Jewellery-

- No Jewellery is to be worn at any time for health and safety reasons.

Viewing Classes-

- We do not allow parents in to watch dance classes, with the exception of under 4's trials. From previous experience this has proved to be very distracting for your child, the participating children and the teacher.
- At each of our studio's there are small viewing windows through the door, you will always be able to watch parts of the lessons from there if you wish.
- We provide plenty of opportunities for students to showcase their work through performance opportunities.

Fees-

- Invoices are sent out at the end of each term in preparation for the following term.
- Fees should be paid by the date specified on the invoice.
- We are able to set up payment plans for parents and ask that you communicate with us if this is something you wish to do.

Withdrawing from a class-

- We request half a terms notice to withdraw from a class, this is to allow children on the waiting list to be offered a place in plenty of time.

Accidents-

- Any accident your child may have during class will be dealt with accordingly and an accident form completed. You will be made aware of any accidents and we will ask you to sign the accident form.

Bullying-

- Under NO circumstances will any form of harassment or bullying to any member of the school be tolerated. This is taken very seriously and can result in dismissal.